



# Residential Warranty Claim Form

- All claims must be made within 30 days of the repair/replacement
- Warranty work may only be done by an Authorized Dealer

**Dealer Information**

Company Name: \_\_\_\_\_ Acct. #: \_\_\_\_\_  
 Contact: \_\_\_\_\_ Email Address: \_\_\_\_\_  
 Phone Number: \_\_\_\_\_

**Geothermal System Information**

Homeowner Name: \_\_\_\_\_  
 Address: \_\_\_\_\_  
 Address: \_\_\_\_\_  
 Loop Installer: \_\_\_\_\_  
 Installation Date: \_\_\_\_\_  
 Unit Model #: \_\_\_\_\_ Serial #: \_\_\_\_\_  
 Supplemental Heat Added:  Yes  No  N/A

**Warranty Claim Information**

Failure Date: \_\_\_\_\_ Extended Warranty Claim:  Yes  No  
 Travel Distance (km one way): \_\_\_\_\_

**For refrigerant leaks, please describe in detail the location of the leak.**

Part Number/Description	Failure Description	Claimed Hours

**Shipping Information**

Ship Part To:  Dealer  Homeowner  Hold for Pickup  Parts Not Required